

ILLINOIS ASSOCIATION OF
APEX Awards

June 1, 2022

Greetings!

The Illinois Association of Medicaid Health Plans' (IAMHP's) APEX Awards recognizes innovative and outstanding contributions of Illinois Health Plans to increase efficiency in patient care, helping expand or develop partnerships, help improve quality and advance the delivery of health care services to Illinois patients.

We encourage all member Health Plans to submit your best projects for consideration. Attached you will find the APEX Awards packet and submission form.

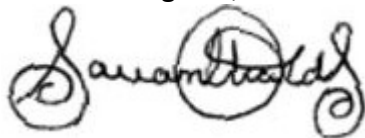
Submission Categories

- Business and Operational Performance
- Member Quality & Engagement Initiative
- Provider Relations & Engagement
- Collaborate Community Health Initiative
- Provider Partner

Submissions are to be submitted to judith@iamhpteam.org, cc'ing support@iamhpteam.org, no later than Thursday, September 15, 2022. Award submissions will then be evaluated by an interdisciplinary panel of judges.

IAMHP will be hosting an informational webinar on June 9, 2022 to help answer APEX Awards related questions. However, you may always reach out to the IAMHP team should you have any questions related to the APEX Awards.

Warmest Regards,



Samantha Olds Frey
Chief Executive Officer, IAMHP

APEX Awards

Celebrating Best Practices in Illinois Medicaid

The Illinois Association of Medicaid Health Plans' (IAMHP's) APEX Awards recognizes innovative and outstanding contributions from Illinois Medicaid Health Plans.

Improving the health of Illinois Medicaid members is our first goal. Thus, the APEX Awards aim to highlight Health Plan's ability to find new ways to achieve major milestones; such as, increasing efficiency in patient care, helping expand or develop partnerships, improving quality, and advance the delivery of health care services to Medicaid members.

Submissions

All projects submitted must fall into one of five categories. Organizations can submit multiple projects.

- Business/Operational Performance
- Quality & Member Engagement
- Provider Relations & Engagement
- Collaborate Community Health Initiative
- Provider Partner

KEY DATES

June 1	Program launch
Sept 15	Submissions due
TBD	Winners notified
Nov 15	APEX Awards Ceremony
Nov 15-16	IAMHP Annual Conference

Judging Panel

The judging panel will be comprised of an interdisciplinary team of experts.

Awards Ceremony and Best Practices Presentation

The APEX Awards ceremony will take place during the IAMHP Annual Conference. All winners will have the opportunity to present a Best Practices session during the IAMHP annual conference. The session gives winners the opportunity to discuss design and implementation of the award-winning programs. We ask all organizations have one representative to accept the award at the ceremony.

AWARDS SUBMISSIONS

All projects must be submitted by September 15, 2022

Download submission forms at iamhp.net

Submissions must include:

- Cover page
- A 250-word executive summary which will be used in promotional materials
- Completed presentation submission (submit by email to judith@iamhpteam.org, cc'ing support@iamhpteam.org)
- Supporting materials (graphics and data are encouraged)

Submission should not include:

- Do not include Health Plan name, logo or health plan identifying material

Details to include in your submission:

- The problem and how you identified it
- The internal process you used to arrive at a solution
- The solution which includes outcomes measures or a gauge as to efficacy of project
 - If you don't have quantitative results provide anecdotal evidence

Tips to improve your submission:

- Be direct but thorough; vaguely written submissions will not be rated favorably
- Avoid jargon and undefined acronyms
- Visuals that help explain outcomes are highly recommended

Click here to email submission: [IAMHP APEX Awards Submission Email](#)

- The email subject must include:
 - Name of the health plan
 - Submission Category
 - Project Name

Questions? Contact [Judith Ruiz-Branch](#) or 708.228.6849

SUBMISSION CATEGORIES

Business/Operational Performance

Recognizes an organization that enhanced business operations as a result of process and quality improvements.

Include information about implementing or redesigning business operations processes and procedures to improve member and provider service/satisfaction. Submissions can include but are not limited to:

- Reporting and data collection to improve accuracy and accountability
- Programs or initiatives to improve the member or provider experience
- Creative use of technology to decrease administrative burden and improve outcomes

Judging criteria

Submissions must demonstrate improvements in:

1. Compliance or reporting efficiencies
2. Internal communication, customer service, or member and provider satisfaction
3. Health outcomes and member engagement (illustrate financially measurable improvement expressed in dollar or percent trend)
4. Members/providers communication - removes barriers in communications between members/providers and the health plan

Quality & Member Engagement

Recognizes an initiative that improved clinical processes and member wellness.

Include information about provider strategies, member communications or other measures used to promote provider and member involvement and informed decision making. Submissions can include but are not limited to:

- Population specific quality programs
- Language translation to improve access and communications
- Member engagement strategies and incentives
- Provider incentive programs focused on improving healthcare outcomes

Judging Criteria

Submissions must demonstrate improvements in:

- Provisions of care that contributes to superior clinical outcomes;
- Effectiveness of the initiative in achieving improvements
- Promotion of provider and/or member involvement and informed decision- making
- Expenditure of resources and/or a good return on investment for the plan. (illustrate financially measurable improvement expressed in dollar or percent trend)



Provider Relations & Engagement

Recognizes an initiative to improve provider relations and engagement.

Include information related to provider strategies, stakeholder communications or other measures to promote provider involvement and improved outcomes. Submissions can include but are not limited to:

- Provider specific report cards or feedback
- Tools to improve provider adherence to evidence-based guidelines
- Education programs or outreach informing providers about plan changes or requirements.

Judging Criteria

Submissions must demonstrate improvements in:

- Provider performance or health outcomes
- Effectiveness of sharing information with intended providers
- Promotion of provider involvement and engagement

Collaborative Community Health Initiative

Recognizes a grassroots initiative that emphasizes collaboration among plans and other community partners addressing topics like:

- Health literacy
- Racial/cultural/social disparities
- Community wellness health
- Expanding access to care

Include information about why the program was created, how your organization selected partner organization(s), and how the program's strategic plan was developed.

Judging Criteria

Submissions must demonstrate improvements in:

- Health and/or wellness outcomes - improved quality of life for target populations in the community or the community as a whole;
- Community involvement (involving community representatives (i.e. church or school leaders)
- The health of the community both within the plan(s) membership and the community as a whole
- Sustainability of project over time





Provider Partner

Recognizes a collaborative program between a health plan and a provider or community-based organization that improves health outcomes, contractual compliance and/or the member experience.

This joint award to celebrate the health provider and health plan who innovate and partner together.

Include information about why the program was created, how your organization selected partner organization(s), and how the program's strategic plan was developed. Submissions can include but are not limited to:

- Delegated care coordination or joint population health programs;
- Joint programs designed to locate and engage Medicaid members;
- Joint programs to increase the completion of health risk assessments;
- Joint programs to improve member health outcomes.

Submissions will come from the health plan, but we recommend the materials are developed in partnership between both the health plan and the health provider.

Judging Criteria

Submissions must demonstrate improvements in:

- Provider partnership and engagement in shared goal
- information sharing with intended provider partners
- health outcomes or member engagement

***** Note this award is a joint award between the health plan and the provider**





2022 Health Plan Award Submission: Cover Page

All projects must be submitted by September 15, 2022

Email submissions to [IAMHP APEX Awards Submission Email](#):

Name of Health Plan:	
Title of Project:	

Project Contact Person

Contact Name:	
Job title:	
Email: (Required)	
Contact Phone:	
Mailing Address:	

Program attendee and speaker, should you win

Contact Name of person who will attend/accept the award:	
Contact's email:	
Contact Name of person who will participate in Best Practices Breakout Session:	
Contact's email:	

Questions? E-mail [Judith Ruiz-Branch](#)

Health Plan Name:	Submission Category:	Project Name:
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*All submissions must be 500 words or less and include a 250-word executive summary which will be used for promotional materials. Powerpoint presentations should **NOT** include health plan's name, logo or any other identifying information.*

