



## **IAMHP Border Babies Memo**

### **Purpose**

The IAMHP border babies memo should serve as a reference tool for HealthChoice Illinois (HCI) Medicaid Managed Care Organizations' (MCO) when a baby's name changes after an authorization has been requested or approved but before the baby has a RIN.

Refer to the procedure guidelines per MCO below:

### **Blue Cross Blue Shield**

Blue Cross Blue Shield offers two options for providers. Either contact the Utilization Management Registered Nurse reviewer assigned to the case or customer services at, 877.860.2837.

BCBS will then make a note of this in their system. It should be noted, they will not change the name on the authorization until the baby moves to the next level of care.

### **CountyCare**

CountyCare requires providers notify CountyCare's Utilization Management Department to update the name and demographics on the authorization. CountyCare's intake specialist will then make a note in their authorization case.

CountyCare offers two contact options for providers, they are as follows:

Authorization Portal: <https://www.myidentifi.com/>

Contact authorization directly with the approved authorization number: 312-864-8200, option 4

## **IlliniCare**

IlliniCare requires providers notify IlliniCare's Utilization Management Department and requests the authorization be updated to reflect the baby's correct name and RIN, if applicable.

It should be noted, billing prior to correcting the authorization will result in a claim denial as IlliniCare would not have a match to the member noted on the authorization and to the name filed on the claim.

## **Meridian**

Meridian initially enters all newborn authorizations under the mother's case/ID. Claims for the baby's ID will be processed using the authorization number entered under mom's ID number.

## **Molina**

Molina initially enters all newborn authorizations under the mother's case. Molina will only issue authorizations solely to the newborn once they have a designated RIN and have been enrolled with Molina.

To change the authorization, a provider would need to send a notification of the name change only. This should include the original authorization number, dates of service, and brief description of the reason of change.

## **NextLevel**

NextLevel, issues an inpatient authorization number for newborn infants following the initial hospital notification. This authorization number is associated with the generic name of the baby using the mother's last name.

This authorization number is used for the infant throughout the hospital stay to discharge, irrespective of the issue of the RIN and the infant's given (legal) name. The issued RIN and legal name is linked to the existing authorization.

If the provider requires an additional authorization for services following discharge the issued RIN and infants legal name would be used for the authorized services. The provider would include the information on the prior authorization form and submit through the NextLevel provider portal or send the request via fax.

It should be noted, this is applicable to all newborn infants.